

Patient Identity Proofing with ID.me

Patients need to access health records and information online. Digital identity verification with ID.me makes patient proofing easy while adhering to state and federal regulations.



The New Guidelines

The 21st Century Cures Act prevents the blocking of any patient access to their own electronic medical or health records. These regulations are designed to provide patients with stronger health data access and data transparency.

All healthcare stakeholders are affected – physicians, hospitals, insurers, information networks and health IT companies. These groups must meet new security and verification requirements.

ID.me can meet all CURES Act regulations, while offering a single sign-on, risk-adaptive service that streamlines provider workflows.

ID.me Makes the Integration Process Easy:

- ✔ Offers a **customizable level of security** to meet both healthcare provider and patient needs.
- ✔ Able to **securely and simply integrate** through federated protocols.
- ✔ Provides a user-friendly interface that leads to **smoother workflows**.
- ✔ Ensures any electronic health information is **securely shared** with healthcare providers by new patients.

Patients can verify their identity with a **quick three-step process**:

Step 1

Users will be asked to set up an ID.me account or sign-in to an existing ID.me account.

Step 2

Users must then prove their identity. They can do so by using our self-service web experience by entering a mobile phone number and date of birth.

Step 3

For an added layer of security, users can be asked to upload a photo of their driver's license, state ID or passport and take a video selfie, fulfilling NIST 800-63-3 IAL2 guidelines.

Users that are unable to complete the online self-service verification process can get assistance via a supervised remote (video call) service.

Privacy Protections

You and your patients can be confident knowing their personal information will never make it into the hands of identity thieves. ID.me privacy protections include:



Explicit consent required from users to share any data with third parties



No advertising or sale of data to third parties



Individuals are able to view, modify or delete their ID.me account at any time.

Interested in learning more about how ID.me can provide a customized solution to meet your patient proofing needs?

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