



REAL ID Pre-Screening

An Express Lane for DMV Customers

What is REAL ID Pre-Screening?

REAL ID Pre-Screening streamlines the entire DMV experience, saving time for both applicants and DMV technicians. The REAL ID process without pre-screening requires DMV customer service personnel to complete certain manual processes for each applicant and often results in applicants bringing ineligible documents to the DMV.

With ID.me's Pre-Screening process for REAL ID, applicants can upload their documents before visiting the DMV using ID.me's portal and ID.me will give real-time feedback.

By moving certain steps online, DMVs can save over three minutes per in-person applicant. This can add up to a significant reduction in full-time equivalents depending upon the average visits per day. In addition, applicants will spend less time at the DMV location, allowing DMVs to quickly move people out and avoid large crowds.

The ID.me solution saves time by:

- 1 **Checking eligibility of documents online and in advance**
- 2 **Uploading document images into the DMV system so DMV techs don't need to photocopy the documents**
- 3 **Classifying documents into REAL ID document categories so DMV techs don't need to sort them**

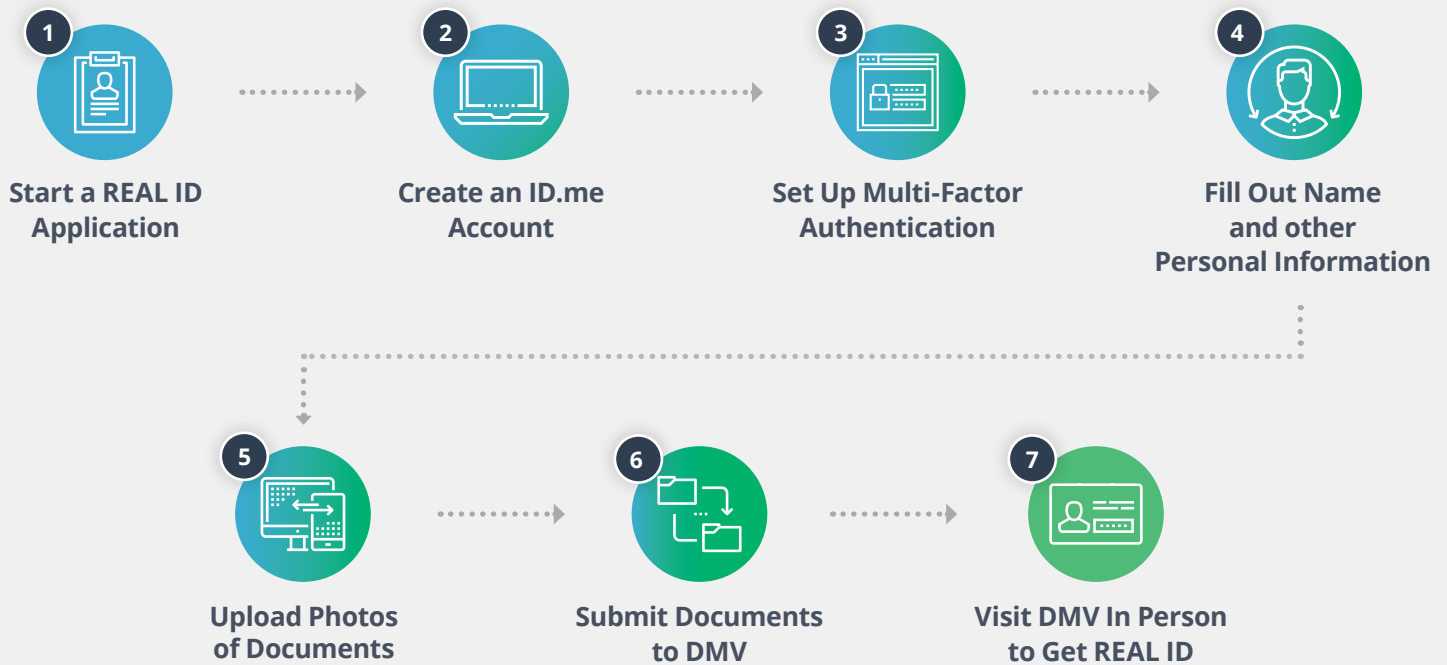
ID.me Verifies Documents Needed for REAL ID Approval, Saving DMVs and Applicants Time

The ID.me Solution Alerts Applicants of Ineligible Documents

About one quarter of REAL ID applicants inadvertently bring ineligible documents to the DMV. These applicants waste not only the trip, but also the time spent waiting in line before learning they'll have to return later with qualified documents.

ID.me's machine learning-based document verification technology can analyze documents and mark any questionable documents for further review by trained ID.me staff members. If there is a problem, the applicants are alerted and given the opportunity to upload a different document – a far easier fix than the alternative.

How REAL ID Pre-Screening Works



Document Verification

ID.me's technology can verify all types of documents permissible by the Department of Homeland Security for REAL ID applicants, including:

- 1 Proof of Identity**
(e.g., passport, birth certificate)
- 2 Proof of Social Security Number**
(e.g., Social Security card, W2)
- 3 Two Proofs of Residency**
(e.g., utility bill, vehicle registration)
- 4 As Required:**
 - a. Proof of Name Change**
(e.g., marriage license, court order)
 - b. Proof of Relationship between Individuals**
(e.g., marriage license, birth certificate)

States can configure the list of eligible documents displayed in the pre-screening portal based on their unique REAL ID requirements.

Privacy Protections

Citizens can be confident knowing their personal information will never fall into the hands of identity thieves. ID.me's privacy protections include:

- **Explicit consent required from users to share any data with third parties**
- **No advertising or sale of data to third parties**
- **Ability for users to view, modify, or delete their account at any time**