How Providers Verify & Authenticate Identity with ID.me

SIMPLE, ONLINE IDENTITY PROOFING FOR EPRESCRIBING

ID.me

NIST 800-63-3
THE ONLY CERTIFIED CSP

ID.me's federally certified ePrescribing solution reduces the time it takes providers to verify their identities and medical credentials from **weeks to minutes.** Hospitals and healthcare practices can meet DEA, federal, and state EPCS guidelines, protecting themselves and their providers from fraud. ID.me's No Identity Left Behind initiative ensures a 99% success rate for provider identity verification.

Providers Verify Identity & Medical Credentials **One Time** By:

- ✓ Submitting a government-issued photo ID (e.g., driver's license or passport) or answering knowledge-based questions about their identity

- ✓ Demonstrating possession of a device associated with their name in financial records, like a mobile phone

- ✓ Entering their Social Security number

- ✓ Submitting biometric evidence, such as a selfie photo or live video call (as required)

- ✓ Submitting their NPI or DEA number (as required)

Benefits

Get Compliant with ePrescribing Regulations

- ✓ Meet federal and state EPCS and eRx laws
- ✓ Use DEA-approved multi-factor authentication
- ✓ Verify with NIST 800-63-3 Identity Proofing*

Be Protected from Fraud

- ✓ Trust the credentials of every provider in your network
- ✓ Block cyber attacks with highly secure encryption
- ✓ Prevent provider identity theft with authentication for each script

Reduce Provider Burnout

- ✓ Save your providers time with one-time identity verification
- ✓ Ensure successful verification for all with video chat-based proofing option†
- ✓ Upgrade the ePrescribing process with numerous authentication options ‡

ID.me EPCS Solution vs. eRx Solution

	eRx	EPCS
Multi-Factor Authentication		
Hardware Token	✔	FIPS 140-2 Only
Software Token	✔	FIPS 140-2 Only
Text	✔	
Phone Call	✔	
Medical Credential Check (as required)		
NPI number	✔	✔
DEA number		✔

Create Account (or Sign In) → **Secure Account** → **Verify Identity** → **Submit NPI/DEA Number** → **Complete**

* ID.me Certification

ID.me has been certified to the most recently published National Institute for Standards and Technology (NIST) guidelines for identity proofing and authentication (NIST 800-63-3 IAL2 and AAL2) as well as the earlier standard (NIST 800-63-2 LOA3) by GSA and Kantara. ID.me uses FIPS 140-2 authentication, as referenced in the DEA guidelines.

† Identity Proofing via Video Call

At ID.me we have a No Identity Left Behind mission. Users that are not able to complete the self-service enrollment process can verify their identity through a video conference. They will talk to one of our member support professionals certified to verify identities.

‡ Multi-Factor Authentication

Options include: smartphone app (code generator, push notification), hardware token (FIDO U2F, Yubikey), and text message or phone call (eRx only).