

# Seamlessly Verify Customer Eligibility for the FCC's Emergency Broadband Benefit

Enable the rapid release of funds to people in need of Internet assistance



**Millions of low-income Americans are in need of the Federal Communication Commission (FCC) monthly internet discount to alleviate hardship caused by the COVID-19 pandemic.** The government has issued \$3.2 billion for this Emergency Broadband Benefit program, designed to help families stay connected for work, school, and healthcare services.

The program offers a \$50/month discount for eligible broadband customers or \$75/month for those living in tribal areas. Internet providers need a fast, seamless, and secure way to verify a person's eligibility for this benefit – and ID.me can help.

The Federal Communication Commission (FCC) has approved this ID.me group product as an alternative verifier for internet providers to participate in the Emergency Broadband Benefit (EBB) program.

How does ID.me verify customer eligibility for this benefit?  
**It's a simple, two-part process:**

## Step 1

Customers must prove their identity: Customers can verify their identity using our self-service web experience by entering their mobile phone number and date of birth, or by uploading their driver's license, state ID card or passport.

## Step 2

Customers must prove that they or someone in their household falls within one of the following groups:

### Customers must show participation in one of the following:

- Bureau of Indian Affairs (BIA) General Assistance
- Community Eligibility Provision (CEP)
- Federal Pell Grant
- Federal Public Housing Assistance (FPHA)
- Food Distribution Program on Indian Reservations (FDPIR)
- Medicaid
- National School Lunch Program (NSLP)
- Qualifying low-income status
- Qualifying loss of income
- School Breakfast Program (SBP)
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Tribal Head Start
- Tribal Temporary Assistance for Needy Families (TANF)
- Veterans and Survivors Pension Benefit

## What happens once customers are verified?

Once customers have verified their identity and participation in one of the above groups through ID.me, Internet providers should submit the customer's information to the government association, Universal Service Administrative Company (USAC) for final approval to receive the Emergency Broadband Benefit. Once the Internet provider receives a final decision from USAC, they will be able to provide discounts for their customers.

Interested in learning more about this offering?

[CONTACT US HERE](#)

and a member of our team will be in touch.

## Privacy Protections

Your customers can be confident knowing their personal information will never make its way into the hands of identity thieves.

### **ID.me's privacy protections include:**



Explicit consent required from users to share any data with third parties



No advertising or sale of data to third parties



An individual is able to view, modify, or delete their accounts at any time